

# SENTINEL PEST MANAGEMENT

## Pest Control Preparation Sheet (Apartment)

Fill out the permission to enter slip giving as much information as possible about what you are seeing, where you are seeing the problem, and how long you have had the problem. List any allergies or other vital medical information (ie: asthma, bronchitis, etc) to ensure our service is tailored to your needs. You can get the permission to enter slip from your manager.

Your unit must be properly prepped for service. If you are not fully prepped, it will affect the effectiveness of our treatment. A properly treated unit for German roaches includes treatment of all cabinets and cupboards, counter tops, baseboards, under the sink, around the dishwasher, stove, and all areas roaches are being seen.

**Roaches and Ants:** Kitchen and bathroom cabinets must be fully emptied and cleaned before our technician arrives only if you are having a problem in these areas. Pots, pans, dishes, etc. should be placed on a table or in the middle of the floor and covered with a sheet or newspaper. PLEASE DO NOT PLACE THEM ON COUNTER TOPS. **All cabinets (including cabinets under sinks) must be completely emptied if the treatment is for German roaches.** All grease must be washed off of the stove, the wall behind the stove, and all kitchen surfaces. Make sure there are no dirty dishes in the sink and place any uncovered food in the refrigerator until after service is completed. Pet food and water dishes must be picked up off the floor. Children's toys, pet toys, and clothing must be picked up off the floor, and floors must be swept or vacuumed. Baby bottles and pacifiers **must be removed** from any area that is being treated. Baseboards will be treated so move furniture, pillows or other items at least 6 inches away to allow us access if possible. If there is an infestation in closets, please have them emptied as well. The more areas we can effectively treat, the better chance we have of eliminating your problems.

**Fleas and Carpet Beetles:** Pick up everything on the carpeted areas (toys, clothes, bedding, etc.). Vacuum prior to the technician's arrival and throw the vacuum bag away outside. Pet bedding, throw rugs, and bedspreads where the pet is allowed should be washed prior to service. Pet food and water dishes must be picked up off the floor. If we are treating for fleas, we strongly recommend that you take your pet in to be flea dipped on the day we do the service. You may want to consider putting your pet on a flea program such as *Advantage* or *Frontline* for the summer months (when fleas are most prevalent). **Unit must be vacated for a minimum of three (3) hours**

**Pantry Pests:** 75% of getting rid of pantry pests depends on finding the source. Go through everything in your pantry and cupboards. Pantry pests are generally introduced into your food at the packing plant, so **all** packages and containers should be checked **including un-opened packages**. Check your spice jars and all foods containing grain including noodles, rice, cereal, pancake mix, cake mix, bird seed, and pet food. Once you find the source, make sure to throw it away outside. *Remember, there may be more than one contaminated source so don't stop just because you found them in one container.* Pantries and any cabinet or cupboard needing treatment should be **completely emptied** prior to service.

**Bed Bugs:** Bed Bugs require a very detailed preparation for service. Please ask your manager for a **bed bug prep sheet** if you are having a bed bug service done in your unit.

People and pets must vacate *any interior area treated* for a minimum of **two (2) hours** after treatment unless otherwise noted. Birds must be vacated at least **twenty-four (24) hours**. Babies (0-24 months or if still crawling), ladies who are pregnant, or anyone with respiratory problems should be vacated for a minimum of **four (4) hours**. If a more extensive treatment (use of the actisol machine) is being performed, then everyone must be out for a minimum of **four (4) hours**. Ask your manager if you do not know which service you are having.

If the premises cannot be vacated for the mandatory time then an alternate treatment using baits and gels will be done. Please keep in mind that *this treatment is less effective and takes longer to get the problem under control*. Gels and baits are tools meant to be used with a regular spray treatment.

*Please make sure you are prepped and ready to go **when the technician arrives**. We cannot wait for you to prep or get ready to leave (ie: take a shower, finish eating). **If you are not prepped and ready to go, we will be unable to treat your unit.** 10 minutes may not seem like that big a deal to you, but if we are forced to wait 10 minutes here, and 10 minutes there, it adds up and makes us late for our next appointment.*

## **See Reverse Side For Post Treatment Instructions**

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## Post Treatment Instructions

Please keep in mind that we are dealing with nature and, as we all know, sometimes nature does not like to co-operate as well as we would like. If this occurs, we may have to change our tactics in order to get a stubborn infestation under control. Target insects must come into contact with our products in order to be effective. Please allow at least two (2) weeks before requesting a call back, otherwise we may be applying product on top of product.

There may be a slight odor remaining when you re-enter. If you wish to diminish the odor, you may open windows prior to or after your service without altering the effectiveness of the treatment. *The odor is not harmful to people or pets.*

**Do not** use a damp cloth to clean out kitchen or bathroom cabinets for a minimum of one (1) month after treatment to avoid removing our product. You may clean your counter tops with a dry paper towel for the first day after treatment. After that, you may wash it as usual.

You do not need to wash your dishes after treatment.

You may put everything back in your cabinets, cupboards, and closets immediately upon re-entering your home.

If your patio was treated, do not wash it down for at least one (1) week after service.

Do not vacuum up any applied dust on baseboards or in cracks and crevices as this will decrease the effectiveness of our treatment.

***A treatment will not make a roach problem worse even though it sometimes appears that it has. It just shows how bad the problem really is.*** If you enter your unit after treatment and see roaches on the walls and ceiling, or you see them in places they had not previously been, it is because we have flushed them out of their hiding places and they are trying to get away from our product. It may seem that the problem has worsened because you are seeing more roaches than before, but it actually means that the roaches cannot return to where they were living.

**Flea Treatments and Carpet Beetles:** Vacuum three (3) days after treatment to speed up the pupa case hatching process. Then vacuum as often as possible for the next two (2) weeks and throw away the bag after *every* vacuuming. The bags will have eggs, larva, and fleas inside them.

To avoid removing our product, do not steam clean your carpeted areas for at least two (2) weeks after service. Steam cleaning prior to service will be beneficial but is not required.

You *may* have a re-emergence of fleas two (2) weeks after treatment due to flea eggs hatching and larva emerging from cocoons. If this occurs, please give the fleas time to come into contact with our product and die off. If your flea problem does not appear to be going away, please give us a call for a retreat

**Pantry Pests:** Once the product is dry, you can place everything back inside any treated cabinets. **Do not** use a damp cloth to clean shelves for a minimum of one (1) month after service to avoid removing our product and decreasing the effectiveness of our treatment.

**All Treatments:** *We do not know if you are still having a problem after treatment unless you let us know! If you are not sure a retreat is necessary, give us a call and we can assess the situation for you.*

**If you have any questions or concerns about the preparation instructions or treatment for your unit, please contact your Apartment Management Team. If they cannot answer your questions, call us at (949) 716-5222. Please Do Not Call Us Asking For Service. All Requests For Service Or Questions Regarding Day and Time Of Service Must Go Through Your Management Team.**

**Thank You,**  
*Sentinel Pest Management*

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